

Obligation to provide information to the Case of conciliation body of the European Union

The European Commission has provided an interactive platform on the Web in its Regulation No. 524 / 2013, which regulates the settlement of extra-judicial declarations of transactions on the net.

This Regulation shall apply from the 09.01.2016.

The settlement of extra-judicial declarations of transactions according to EU regulation with the No. 524 / 2013 the following reference is:

<http://ec.europa.eu/consumers/odr/>